

We have two phone numbers.

The primary one is 574-855-1810.

The second number is 574-654-8700

Fax is 574-654-8300

Culture of Safety

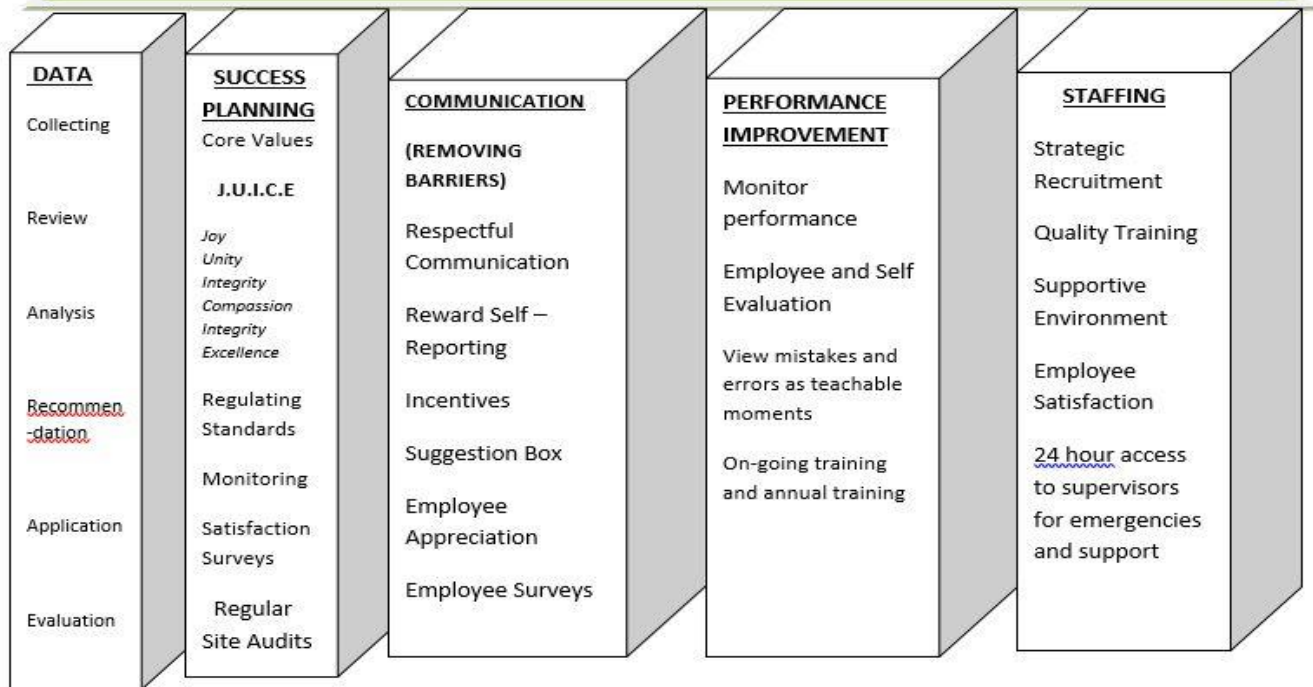
It is Samlind's commitment to create an environment that is safe for all employees and individuals. Samlind works hard to create this environment for employees that is conducive to them feeling safe to express their concerns, ideas, frustrations, and errors to the leaders of Samlind. Our Culture of Safety policy ultimately strives to create safe and excellent quality care for Samlind's clientele. Samlind encourages staff to self-report errors. This can only be achieved when employees feel safe to self-report without automatic adverse consequences. Samlind has established a Self-Report Incentive Approach. This approach includes, a "Shout Out Bulletin Board" at the office where managers and administrators can complement a staff for doing something noteworthy. For example, doing an awesome job on cleaning, planning an exciting event for a client, self-reporting a near-miss occurrence, self-reporting a medication error in a timely manner, self-reporting accidental property damage, etc.

Another way to promote open and honest communication is to approach staff errors by having administrators consider those incidents as teachable moments. These teachable moments could mean planning an extra training, or on the spot training on why and how the situation should have been managed in a different manner.

Safety Culture not only thrives in an environment where staff feel safe to self-report. It also comes with staff being indoctrinated and agreeing with our company's core values. Samlind's core values are Joy, Unity, Integrity, Compassion, and Excellence. We use JUICE as our acronym. Each individual value is unique but go hand in hand. All staff are trained on Samlind's core values and what they mean in practical terms.

Please view our Pillars of a Safety Culture below.

SAMLIND OF INDIANA
CULTURE OF SAFETY PILLARS



Services:

- Residential Care including 25 hour care staff assistance in daily living
- Respite Service for families who care for their loved ones at home with intellectual disabilities
- Community Access including social and religious activities, shopping and, medical appointments
- Activities Center including a billiard room with a pool table, air hockey table, organized recreational activities, movie night, Sensory/Rain Room, ping pong table, board games, group activities, karaoke, Makoto Sensory Machine
- Transportation Assistance
- An excellent Emergency On-Call System,
- Professional Medical Trainers

JOINT COMMISSION CERTIFIED

The Joint Commission is one of the most prestigious and thorough regulating entities for health care.

Samind was granted in 2011 and has maintained accreditation through the Joint Commission Behavioral Health Care Program. Concerns regarding the safety and quality of care of an individual receiving services by Samind of Indiana Inc. can be directed to the Joint Commission at 1-800-944-6610. You may also report via email to patientsafetyreport@jointcommission.org. For more information about the Joint Commission, you can visit their website at www.jointcommission.org



Sam Lind of Indiana Inc.

"Compassion Is Our Passion"