

POLICY PAGE:

PRICING BY THE SQUARE FOOT

Prices are based on Square Footage of surface areas (Walls & Ceilings).

We charge according to the room size and complexity because depending on your product selection, more wallpaper may be needed to accommodate for pattern matches or have a higher waste factor to suit your project. Our square foot labor costs accounts for windows, doors, vanities or any other obstacles, as they create greater challenges when installing.

Our baseline for installation per Square Foot is \$5 for Residential & Small Commercial Projects.

MINIMUM INSTALL RATE – \$350

MINIMUM REPAIR RATE – \$150

WARRANTY

You have a 60 day warranty with our installation services – Warranty work will not be honored until the final invoice is paid in full. We will return one time following the installation to address any issues pertaining to the installation such as popped corners / edges that may happen following the installation as the wallpaper dries out. Anything past this return trip will be subject to charges.

We are not responsible for manufacturer's defects such as seams shrinkage and expansion, or any other discrepancies that come from the manufacturer's process. We follow the manufacturer's suggestions to make sure any warranty claims are valid for their products.

3RD PARTY MANUFACTURING ISSUES

THIRD PARTY MANUFACTURER FAULTS

Some issues may arise that are not due to the installation, but rather the product itself. In these instances, we will work to resolve the issues professionally but there may be additional charges. We will assess each situation as they arise. The most common occurrences are:

1. Seam Separation
2. Bubbles after drying
3. Dye coming off the front
4. Inconsistent pattern match – typical in screened patterns
5. Wrong Installation Instructions

We always review product specifications installation instructions and use them combined with these mastered fundamentals to deliver consistent successful installations nearly every day. We are not incapable of mistakes and will always own mistakes made, but we will not be held responsible for manufacturing faults.

RECOMMENDATIONS & RETURN TRIPS

RECOMMENDED QUANTITY

We formulate a recommended quantity based on the dimensions of your room, product specifications provided, similar projects and prior knowledge, and experience in this industry. This is a recommendation, if you choose to order less than the recommendation, it may create a quantity shortage.

QUANTITY SHORTAGE

Not ordering enough quantity may result in slight color variations due to not having the same lot number. If there is not enough wallpaper ordered to complete the job, there will be a return trip charge to complete the project.

RETURN TRIP CHARGES

Return trips generally result in quantity shortages and / or mis-management of the project. If for any reason outside of our commitment or responsibilities that we are not able to complete the project within a timely manner on the date(s) booked, a MINIMUM return trip charge of \$200 will be charged. Full payment of agreed charges will also be due regardless of completion.

SURFACE AREAS

If you are looking for optimal results in your wallcovering, you must assure that your walls are given the attention necessary to yield a top result prior to installation. A finished product such as wallpaper is only as good as the surface it is applied to. Although we prime surfaces with industry recommended primers for wall coverings, we can not be liable for the state of the wall prior to installation. We will take great care in our installation proceedings to give the best installation possible on the conditions provided.

Any discrepancies can result in a compromise of your finished product. We are not responsible for other “less than satisfactory” work that reflects on the finished product. We urge for grace to be given as there does not exist a perfect wall surface. The wallcovering association uses a 6 feet rule – if you can’t see it from 6’ away, then it is acceptable.

SIZING SURFACE AREAS

Surface areas need to be primed with appropriate wallpaper sizing prior to installation to prevent any common issues such as mold growth and seam separation. Sizing seals the drywall to prevent the glue from penetrating into the wall board and promote better bonding to the wall surface as well as to make removal much easier and minimize drywall damage in the future. Many manufacturers require wall sizing in order to accommodate warranties. Our estimates include materials.

PERSONAL ITEMS & WORKING CONDITIONS

PERSONAL PROPERTY / FURNITURE

Project areas must be cleared of furniture and other personal items. An additional charge may be added if moving items is required to perform the project.

As a result of not moving items, Papering Oxford assumes no liability for any damages to property, broken items or furniture. An additional charge may be added if moving items is required to cover liability of property and worker safety.

WALL CONDITIONS

Surface areas need to be clean, smooth, painted and primed. Some walls may and ALL Ceilings require preparation to meet wall covering installation requirements prior to installation, we provide the proper wall sizing and application. If MOLD is present, we will not install the wall covering. It will need to be remediated by a licensed specialist.

PAYMENTS UPON COMPLETION

Payments are due within 1 week upon receiving invoices post completion.

After 7 days a 5% penalty will be added for every 7 days past due – No exceptions.

Example if your invoice is \$2,000:

Day 7 – 5%, new invoice will be sent for \$2,100.

Day 14 – 5%, new invoice will be sent for \$2,205.

After day fourteen, invoices will be turned over for collections and interest will continue to accrue until the invoice is paid in full. Any expenses accrued by Papering Oxford to collect, including but not limited to attorney fees and time spent dealing with the issue will also be due in addition to the invoice.